

Fire

Mission

The mission of the Nashville Fire Department is to provide high quality fire, medical, and rescue emergency responses and community support services to the citizens and visitors within Nashville and Davidson County, so they can work and reside in a community where an all hazards response minimizes harm to life property and environment.

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Strategic Goals

- By July 1, 2016, the department will provide a safer working environment for emergency field personnel as evidenced by:
 - The purchase of new cardiac monitors for all Advanced Life Support (ALS) engine companies and ALS Medic Units
 - The purchase and replacement of existing Self Contained Breathing Apparatus (SCBA's) with new SCBA's that comply with current NFPA regulations
- By July 1, 2016, the Nashville community will experience a 2 percent reduction in response times for our emergency field personnel as evidenced by:
 - Replacement of current radio based fire alerting system with an Internet Protocol (IP)/radio based fire alerting system
- By July 1, 2016, the Nashville Fire Department will increase the number of Life Safety inspections by 5 percent, improving its Fire Inspection Program as evidenced by:
 - Fire Inspectors conducting life safety and sprinkler inspections in new and existing buildings within 3 business days of requests by customers
- By July 1, 2016, the number of residential homes without working smoke detectors will be reduced by working with community groups to identify and install detectors.
- By June 1, 2016, the Nashville community will experience a fire department with improved effectiveness during emergency field operations and its non-operational workforce as evidenced by:
 - The introduction of new information technology software and hardware considered essential to access emergency field ground information

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Administrative Line of Business

The purpose of the Administrative Line of Business is to provide administrative support products to departments so they can efficiently and effectively deliver results for customers.

Administration Program

The purpose of the Administration Program is to provide business policy and decision products to the Nashville Fire Department so it can deliver results for customers.

Result Measures

- Percentage of operational procedures and guidelines (OPGs) that are reviewed and revised

Facilities Management Program

The purpose of the Facilities Management Program is to provide operational support products to the Nashville Fire Department so it can constantly function in a clean and operational work environment.

Result Measures

- No performance measure currently established

Information Technology Program

The purpose of the Information Technology Program is to provide information technology support products to the Nashville Fire Department so it can efficiently and securely meet its business needs.

Result Measures

- Percentage of employees supported by mission critical applications

Non-allocated Financial Transactions

Central adjustments related to internal service fees, pay adjustments, fringe benefits, non-programmatic changes and departmental “to be determined” budget reductions are reported here. These adjustments will be allocated to individual programs by the department in the upcoming fiscal year.

Safety Program

The purpose of the Safety Program is to provide safety enhancements and risk management to the Nashville Fire Department employees so it can prevent accidents and injuries and effectively respond to accidents and injuries that do occur.

Result Measures

- Percentage of hours lost due to accidents

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Emergency Operations Logistics Line of Business

The purpose of the Emergency Operations Logistics Line of Business is to provide support, staffing, supplies and training products to the Nashville Fire Department so it can mitigate the loss of life and property as a result of fire, illness, or injury.

EMS Support Program

The purpose of the EMS Support Program is to provide scheduling and assignment information products to the Nashville Fire Department administrative staff so they can assure the appropriate levels of EMS resources are available at each EMS response per workload management staffing.

Result Measures

- Percentage of shifts staffing resources are available before overtime payment is necessary

Fire Support Program

The purpose of the Fire Support Program is to provide scheduling and assignment information products to the Nashville Fire Department administrative staff so they can assure the appropriate levels of fire resources are available at each fire response per work load management guidelines.

Result Measures

- Percentage of shifts staffing resources are available before overtime payment is necessary

Logistics Program

The purpose of the Logistics Program is to provide equipment and supply products to the employees of the Nashville Fire Department so they can have their orders processed in a timely manner.

Result Measures

- Percentage of orders processed within 48 business hours of receipt of a request

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Emergency Response Line of Business

The purpose of the Emergency Response Line of Business is to provide fire suppression, emergency medical services, hazardous materials, rescue, and products so they can receive scene stabilization in a timely manner.

EMS Operations Program

The purpose of the EMS Operations Program is to provide emergency medical care products to the citizens and visitors within our community so they can receive quality advanced patient care.

Result Measures

- Percentage of Medical tickets (medical forms that document patient information) audited through random sampling that are compliant with departmental Advanced Life Support medical protocols

Fire Operations Program

The purpose of the Fire Operations Program is to provide emergency mitigation products to the citizens and visitors within our community so they can have emergencies mitigated within a reasonable time frame.

Result Measures

- Percentage of time personnel arrives at emergencies within 5.00 minutes or less from initial dispatch

Specialized Services Program

The purpose of the Specialized Services Program is to provide scene stabilization products to the citizens and visitors within our community so they can have minimal disruption to any critical systems.

Result Measures

- Percentage of fire fighters assigned to Special Operations Units

Training Program

The purpose of the Training Program is to provide professional development products to the employees of the Nashville Fire Department so they can be knowledgeable on handling the various types of emergencies encountered in our city and/or knowledgeable in handling assigned administrative duties.

Result Measures

- Percentage of employees that attend a minimum of 40 hours of professional development courses each year

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Prevention and Risk Reduction Line of Business

The purpose of the Prevention and Risk Reduction Line of Business is to provide information, inspection and prevention products to the Nashville Fire Department so it can reduce loss of life, environmental hazards, and property loss associated with fire as well as promote information associated with health and safety.

Fire Prevention Program

The purpose of the Fire Prevention Program is to provide NFPA/IFC code enforcement products to the business owners within our community so they can eliminate code violations in their work environment that can create fire and/or other dangers for employees and patrons.

Result Measures

- Percentage of life safety and sprinkler inspections conducted within 3 business days of request by a contractor

Public Education Program

The purpose of the Public Education Program is to provide hazard prevention products to the citizens and visitors within our community so they can eliminate hazards in their home and work environment that can lead to an accident, fire, or medical emergency.

Result Measures

- Percentage of homes that have had smoke detectors installed and mapped on the State Fire Prevention "Get Alarmed" program.